

Quality Policy



Introduction:

Spetrotec specializes in development, manufacturing and marketing of telematics systems for the automotive industry.

We aspire to be a substantial force in our field. This target will be achieved by providing and maintaining quality products and by establishing trustworthy relationships with our ever growing customer base

Our quality policy is based on the following principles:

Management obligation:

We will provide proven, safe, solid and effective systems that will gain the trust of our customers.

- ✚ We will support our customers, persistently improve our products and collect valuable users' information and feedbacks.
- ✚ We will build maintain and care for the information exchanged with our customers on the basis of mutual trust and use this knowledgebase for their benefit
- ✚ We will allocate the needed resources for a professional quality assurance system.
- ✚ We will invest in an ongoing employee improvement plan in order to enhance their knowledge, improve on their skills and cultivate natural aspirations for excellence. .
- ✚ We maintain a continuous obligation to be a leader in our field in the aspects of quality and innovation.

Employee's obligation:

Every one of our employees will be responsible for his\hers individual accomplishments by assimilating the following directives on a day to day basis:

- ✚ Take required initiatives invest time and energy in overall quality improvement.
- ✚ Consistently follow and improve on work procedures and methods prescribed by the Company's management.
- ✚ When necessary, seek consultation with the appropriate echelons or appointed professional authority.
- ✚ Strive for self sufficient working environments and apply self criticism.
- ✚ Provide solid, credible reports on capabilities and progress.

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